

# A Real-Time Passenger Flow Estimation and Prediction Method for Urban Bus Transit Systems

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1. Providing a comfortable travel experience for passengers is a key business consideration

Effective bus scheduling

- Definition of Passenger Flow
  - ✓ Number of on-board passengers in public transportation services
  - $\checkmark$  Varies over time and space
- Effect of Knowing Passenger Flow
  - ✓ Provide insight into the collective human mobility patterns along a route
  - ✓ Guide the operators to allocate and schedule the bus route and timetable dynamically in fine granularity
  - ✓ New opportunities for using the data-driven approaches to fit the demand of passengers

- Bus Transit System (BTS) : Integrated system for operating and managing buses within a city
  - ✓ Manual data-collection efforts are costly and applicable only in small scale

- ✓ Automatic Fare Collection (AFC) devices : Record payments of riders using smart card
- ✓ GPS embedded On Board Unit (OBU) : Track the bus location

# Estimate and predict the passenger flow of every bus



Automatic Fare Collection (AFC) and On-Board Unit (OBU) Data

Q1. How to estimate the number of riders on each bus

Q2. How to predict the number in the remainder of the trip in the near future

Problem 1)

- Bus devices cannot automatically and precisely count the number of the passengers getting on and off the bus
- Impractical to make it widely by human field investigations

Problem 2)

• Passenger's getting off or someone paying by coins cannot be observed directly

Problem 3)

• Due to the uncertainty of people's mobility, challenging to predict the passenger flow of future

Problem 1)

- Bus devices cannot automatically and precisely count the number of the passengers getting on and off the bus
- Impractical to make it widely by human field investigations

Solution 1)

- Estimate the number of the riders getting on at each station
- Derive the boarding position of a passenger by querying the GPS trace dataset with taping time as key

Problem 2)

• Passenger's getting off or someone paying by coins cannot be observed directly

Solution 2)

- Estimating the alighting stations of passengers based on their historical boarding records.
- Estimate the coin users based on time gap between consecutive smart card user

Problem 3)

• Due to the uncertainty of people's mobility, challenging to predict the passenger flow of future

Solution 3)

• Based on the real-time estimation of the number of passengers on a bus, furtherly predict the number of passengers that will be on the bus upon arrival at its remaining stations.

# 2. Related work

Short-term transportation forecasting (Short term traffic forecasting / Short-term passenger demand forecasting)

- Parametric
- Non-parametric

Parametric

- Historical average
- Smoothing techniques
- Autoregressive integrated moving average (ARIMA)

Non-Parametric

- Neural networks
- Non-parametric regression
- Kalman filtering models
- Gaussian maximum likehood

#### 3. Overview

#### Motivation

- Different periods' standard deviation of a line's arrival time in 15 days
  - ✓ Standard deviation is large  $\rightarrow$  Predicting for that period is difficult, and there is significant uncertainty in the arrival times
- Divide the operating hours of the bus route into 30-minute intervals and investigated the passenger flow
- Correlation between adjacent time slots and stations about passenger's flow



#### 3. Overview

#### Motivation

- N(i,j): Number of passenger on Bus #*i* at Station #*j*
- L(i,j): Number of passengers boarding the bus
  - ✓  $L_s(i,j)$ : Paying by smart card
  - ✓  $L_c(i,j)$ : Paying by coin
- U(i,j): Number of passenger alighting the bus
  - ✓  $U_h(i,j)$ : historical trip chain pattern
  - ✓  $U_h(i,j)$  : estimated based on a probability model
  - $\checkmark \quad U(i,j) = U_h(i,j) + U_p(i,j)$

$$\tilde{\mathbb{N}}(t) = \begin{pmatrix} \tilde{N}_{11} & \tilde{N}_{12} & \dots & \tilde{N}_{1,k} & \hat{N}_{1,k+1} & \dots \\ \tilde{N}_{21} & \tilde{N}_{22} & \dots & \hat{N}_{2,k} & \hat{N}_{2,k+1} & \dots \\ \vdots & \vdots & \ddots & \ddots & \vdots & \vdots \\ \tilde{N}_{i,1} & \dots & \tilde{N}_{i,j} & \hat{N}_{i,j+1} & \vdots & \vdots \\ \vdots & \vdots & \ddots & \ddots & \vdots & \vdots \end{pmatrix}_{B \times S}$$
(1)

#### 3. Overview

Motivation

Data set

- SZT card Data : Every smartcard's users boarding data
- BUS Route Map : Passenger boarding station
- BUS GPS Data : GPS coordinates of every bus every 20-40 seconds

#### Estimation

• Estimate the numbers of passengers on buses by estimating the passengers ODs(Origin-Destination)

Prediction

• Build a model to predict the passenger flow

| GPS dataset |                        | Smart card dataset |                      |
|-------------|------------------------|--------------------|----------------------|
| Content     | Remarks                | Content            | Remarks              |
| OBU ID      | On Board Unit ID       | Serial             | It is unique for     |
|             |                        | number             | different records    |
| Vehicle     | Vehicle registration   | Card ID            | The number of SZT    |
| ID          | ID.                    |                    | smart card           |
| Line ID     | The line number of     | FCD ID             | Fare Collection      |
|             | the bus                |                    | Device ID            |
| Position    | Located or un-located  | Transaction        | Metro: Get on/off,   |
| state       |                        | type               | Bus: Get on          |
| Longitude   | The longitude of the   | Time               | The time of tapping  |
|             | vehicle                |                    | card                 |
| Latitude    | The latitude of the    | Name               | Metro: station name, |
|             | vehicle                |                    | Bus: line name       |
| Time        | The time of            | Vehicle            | Vehicle registration |
|             | obtaining the location | ID                 | ID                   |



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► Time Synchronization and Boarding Event Localization

• No location field in the AFC record  $\rightarrow$  Match the time stamps in AFC records and OBU records

Problem

- AFC device and OBU device work independently  $\rightarrow$  Different exist time
- GPS location sampled every 20-40 seconds



Interpolate

4. Estimation
▶ Estimation of L(i, j)



- Estimating the total number of the boarding passengers L(i, j)
  - $\checkmark L(i,j) = L_s(i,j) + L_c(i,j)$
  - ✓  $L_c(i,j)$  ← Time gap between two consecutive smart card payment events
- Assumption
  - $\checkmark$  Time gap between two consecutive smart card payment events is lager  $\rightarrow$  Coin payment occur

# \* Poisson Process

Poisson process

- Discrete probability distribution that expresses how many times an event will occur in unit time and unit space
- Population parameter
  - $\checkmark$  Average number of occurrences in unit time or unit space
- Prerequisites
  - ✓ Independent Events : The events in a Poisson process are independent
  - $\checkmark$  Constant Rate of Occurrence : The average rate is constant and denoted by  $\lambda$
  - ✓ Discrete Occurrences : Events in a Poisson process occur discretely
  - ✓ Single Events at a Time : Only one event occurs at a time during a given time or space interval

4. Estimation▶ Estimation of L(i, j)



•  $\lambda = 3 \rightarrow$  Averagely a passenger takes 3 seconds to get on the bus

$$L_{c}(i,j) = \sum_{k=1}^{L_{s}(i,j)-1} \arg \max_{n} P(n; \lambda(tp_{k+1} - tp_{k}))$$



► Estimation of U(*i*, *j*)

Neither smart card or coin users need extra operations before getting off

Type 1)  $U_h(i,j)$ : Number of smart card users that show strong regularity in historical records

Type 2)  $U_p(i,j)$ : Number of Smart card users except Type 1. and coin users

Type 3)  $U_t(i,j)$ : Number of Smart card users taking transit ride after alighting current bus

▶ Estimation of U(*i*, *j*)

Type 1) Estimation Based on Historical Regularity

- Extract trip tuples of  $< R_{ID}$ ,  $O_i$ ,  $T_i >$ 
  - ✓  $R_{ID}$  : Smart card ID, exclude coin users
  - ✓  $O_i$ : the origin of *i*th trip
  - ✓  $T_i$ : the time of the rider paying his *i*th trip

1. Given an identifiable tuple  $\langle R_{ID} \rangle$ ,  $O_i \rangle$ , if  $O_{i+1}$  has a larger probability than  $P_{th}$  to be one certain station s

 $\rightarrow$  Regular trip

2. Make estimation of the destination of new trip of  $R_{ID}$ 

$$D_i \approx \arg \max_{O_{i+1}} \{P | P = \mathbb{P}(O_{i+1} | R_{ID}, O_i), P \ge P_{th}\}$$

▶ Estimation of U(*i*, *j*)

Type 2) Dispatch Based on Common Distribution Assumption

- Not enough samples in the historical dataset about smart card and coin users
- The distribution of the destination of a trip is independent to whether the trip is a regular trip

 $\mathbb{P}(D_i | R_{ID}, O_i) \perp \mathbb{P}(\langle R_{ID}, O_i, T_i \rangle \text{ is a regular trip})$ 

Calculate the empirical distribution of *D* on condition of *O* from the observable OD of regular trip in historical data
 Dispatch the non-regular trips

$$\mathbb{P}(D|0) \qquad \longrightarrow \qquad U_p(i,j) = \sum_{k=1}^{j-1} L_p(i,k) \mathbb{P}(D=j|0=k)$$

▶ Estimation of U(*i*, *j*)

Type 3) Estimation Amendment Based on Transit Payment

- $R_{ID}$ 's regular trip  $< R_{ID}$ ,  $O_i$ ,  $T_i > ------ \widehat{D}_i$  at  $T_d$  (Based on historical travel regularity)
- Another payment record (transit occur):  $\langle R_{ID}, O_{i+1}, T_{i+1} \rangle \longrightarrow D_i \qquad (D_i \neq \hat{D}_i)$
- Modify estimates based on observed facts

 $U(i,j) = Amendent(U_h) + Amendent(U_P)$ 

#### 5. Prediction

Assumption

**Coarse Prediction Based on Historical Data** 

$$S = \frac{<\tilde{N}, N>}{\sqrt{<\tilde{N}, \tilde{N}>} * \sqrt{}}$$

- $\tilde{N}$ : Real time estimation
- *N* : Passenger flow of one day in historical data
- Operation <,> : Inner product
- S : Similarity of matrix  $\tilde{N}$  and matrix N
- If current passenger flow pattern is similar with the history, the following passenger flow may change similarly as the pattern on that day

 $\{x_1, x_2, x_3, \dots, x_n\}$ : Current passenger flow estimation  $\{u_1, u_2, u_3, \dots, u_n\}$ : Passenger flow patterns from historical data similar with the estimation

• Has similarity during  $1 \sim n \rightarrow \text{output} : u_{n+1}$ 

**Calibration Based on Extended Kalman Filter** 

$$f(x_{k-1}, u_{k-1}) = x_{k-1} + \frac{u_k - u_{k-1}}{u_{k-1} - u_{k-2}} (x_{k-1} - x_{k-2}) \qquad h(x_k) = x_k$$

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The Method and Experiment for Evaluation

Overall performance of the system  $\rightarrow$  The accuracy of estimation and prediction

- Estimation of passenger flow is based on the number of boarding and alighting passengers
  - $\checkmark$  Accuracy of OD estimations
- Evaluating the model
  - $\checkmark$  Compare the predicted value to the estimated value in the future

- Apply the estimation model in the metro system
- Conduct a small field experiment to evaluate OD estimation for trips where OD cannot be inferred (ex. coin user)



Evaluation of the Estimation

The Proportion of the Trip-Chain Inferable ODs

• Using the AFC data in 6 days

The Accuracy of Destination Estimation

- 1) Large Scale Metro Data Validation
  - ✓ 1.56 million trip samples
- 2) Small Scale Field Experiments
  - ✓ 100 trip of about 20 participants





The Accuracy of the D Estimation in Metro System and Field Experiment

• Evaluation of the prediction

Error Distribution Analysis

- Distribution of the Observation Noise
  - $\checkmark\,$  Error between coarse prediction and true estimation value
  - $\checkmark\,$  Approximately obeys Gaussian distribution
    - $\rightarrow$  The Extended Kalman Filter is handling the noise effectively
- Autocorrelation of the Error Sequence
  - $\checkmark$  Autocorrelation values are relatively small except the value at zero
  - $\checkmark\,$  Q-Test result shows confidence level of 85%

White noise characteristics

- Errors are random, unpredictable, and temporally uncorrelated
- Model and filter are not influenced by time-dependent patterns of errors and can effectively handle the noise.



Evaluation of the Prediction

#### Prediction Results Analysis

- ARIMA(p,d,q)
  - ✓ p (Autoregressive order) : Number of past values in the time series data that the model takes into consideration
  - ✓ d (Degree of differencing) : Determining the number of times to eliminate patterns. (ex. Trends, Seasonality)
  - ✓ q (Moving-average order) : Remembering past errors to consider them when predicting current values
- Linear Regression
  - $\checkmark$  Using different periods of historical data to train the model
  - $\checkmark$  Each period has a linear regression model  $\rightarrow$  Create a prediction model specialized for that particular period

• Evaluation of the Prediction

- Red area : high number of samples with that error value
- Blue area : lower number of samples
- Samples located above the diagonal line indicate that the 2RTP model has smaller prediction errors compared to the baseline models.

# ModelRMSE2RTP1.2845ARIMA(1,1,1)3.9402ARIMA(2,1,1)4.148ARIMA(2,1,2)4.9256Linear Regression3.1323

TABLE II THE RMSE OF DIFFERENT MODELS



Fig. 14. The Prediction Error Comparison between 2RTP and Baseline Models.

Fig. 15. The Prediction Errors in Different Stations.

► Evaluation of the Prediction

#### TABLE III

#### THE RESULT OF **k**-MEANS

| Crowding | Number of Passengers | Description  |
|----------|----------------------|--------------|
| Rate     |                      |              |
| 1        | 0-3                  | Empty        |
| 2        | 3-6                  | Medium       |
| 3        | 6-14                 | Full         |
| 4        | 14-26                | Crowded      |
| 5        | More than 26         | Very Crowded |



Fig. 16. The Crowding Rate Prediction Errors in Different Stations.

## 7. Conclusion

- Data : GPS trace and Smart card payment records
- Purpose : Estimating the passenger flow by deriving the origin and destination of passenger
- Comparing with existing prediction model and proposed 2RTP

# Outperform in most time and station



# Thank You

